

Introduction - Gillian Mulroe FCIWM Cenv CRWM

I am a Development Manager in the Waste and Resource sector, I specialise in client governance, employee engagement and strategy, adding value in many areas for the business and client. Passionate about making a business more successful, its employees engaged to deliver your vision and goals. As a Chartered Resource and Waste Manager, a Chartered Environmentalist, and a Fellow of the Chartered Institution of Wastes Managers I champion the highest professional standards, reflecting the high level of skill and the key competencies, experience, and expert knowledge of the waste, resource, and environmental sector to achieve these awards.

As a dyslexic, my aim is to inspire people and be a positive role model that empowers dyslexics by seeking and creating amazing cultures to work within and importantly take up more professional development that supports career goals.

It has been my intention for a few years to shift the culture in the waste and resource sector, equality, diversity and Inclusion is a key component of the culture for me and as the previous Chair of the Equality Diversity and Inclusion working group for the Chartered Institution of Wastes Management, I want to lead, create and implement a strategy to make the sector I work more successful by understanding the barriers faced by diverse groups, improving demographics and lastly changing a culture that empowers all to bring the best version of themselves to work. Continuous improvement and training have helped me to become an authentic leader, I am committed to building trust and confidence byways of always acting with integrity, which underpins my decision-making.

As a collaborative leader, I value people, their skills, and contributions and like to develop the talent of colleagues. I can influence and manage across functions, develop stakeholder interest and engagement, and take time to consider all viewpoints, which feed into the bigger picture, I invest time in win-win outcomes, as a highly motivated and enthusiastic person, I not only deliver results I “go the extra mile” to over exceed the objective.

My field of experience also extends to being very brand focused and from this have completed a digital media marketing course to assist my understanding of brand awareness and value proposition. Working with marketing teams to create strategic plans to support new services, strengthen connections, or utilising media through website content to showcasing value and authenticity in the marketplace. Additionally, I have a great understanding of budget control, as a previous budget holder, optimising costs, and return on investment without compromising quality or service. Environmental, social, and sustainable values are extremely important to me. My passion is to implement more ways to work together to improve and deliver ambitious plans to link climate change to diversity, equality, and inclusion, along with the social impact on vulnerable communities.

kindest regards
Gill